



STIPENDIUM HUNGARICUM

STUDY IN HUNGARY

5 Student Opinions on Hungarian Higher Education

Student Satisfaction Survey 2016, 2017

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Structure of the presentation

Aims of the studies

- to reveal the opinions of Stipendium Hungaricum (SH) students,
- to analyze their perceptions and attitudes towards Hungary, the educational services and mobility,
- to identify the educational background of SH students,
- to identify the factors which students are dissatisfied with,
- to develop Stipendium Hungaricum Program based on the results of this research.

Aims of
the studies



Main findings – 5 student opinions on Hungarian Higher Education

1. Stipendium Hungaricum Students are overall satisfied with student services.
2. Students are less satisfied with the accommodation facilities.
3. Students are somewhat satisfied with the quality of teaching.
4. 60 percent of SH students had had some knowledge about Hungary before they came here to study.
5. A strong majority would choose the same study program again.

Main
findings



In summary...

- Students are competent to rate their learning environment, their opinions cannot be questioned - the students' opinions/ratings are valid and reliable indicators.
- The Student Satisfaction Surveys offer the accurate portrayal of Stipendium Hungaricum Program.
- The surveys offer a better understanding the implementation of Stipendium Hungaricum Program.

In
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Research methods

- Student Satisfaction Survey 2016
 - Quantitative method: Online questionnaire
 - Qualitative method: Semi-structured interviews (N=10)
 - Sample: International students
 - N=1269

- Students Satisfaction Survey 2017
 - Quantitative method: Online questionnaire
 - Sample: Stipendium Hungaricum Students
 - N=2825

Stipendium Hungaricum Students...

- ..come from 53 different countries - the majority come from China, Jordan, Azerbaijan and Mongolia,
- ...61 percent of students is male,
- ...average age of students is 25 years,
- ...52 percent of students think their financial situation is "average" compared to other students in their country,
- ...14 percent think that their financial situation is better than other international students' situation in Hungary,
- ...20.5 percent receive some kind of grant/scholarship besides Stipendium Hungaricum scholarship,

Stipendium Hungaricum Students...

(Source: Higher Education Information System, Educational Authority)

HEI	Frequency	Percent
University of Debrecen	880	17,1%
University of Pécs	689	13,4%
Budapest University of Technology and Economics	654	12,7%
Eötvös Loránd University	576	11,2%
University of Szeged	397	7,7%
Szent István University	376	7,3%
Corvinus University of Budapest	354	6,9%
Budapest Business School - University of Applied Sciences	316	6,1%
University of Miskolc	226	4,4%
Óbuda University	146	2,8%

Study level	Frequency	Percent
Graduate (Master)	2047	39,8%
Undergraduate (Bachelor)	1903	37,0%
Ph.D./DLA	780	15,2%
One-tier master	418	8,1%
Total	5148	100,0%

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1. Stipendium Hungaricum Students are overall satisfied with student services

	2016	2017
timing and regularity of the payment of the scholarship	3.69	3.89
assistance with health care services (reimbursement)	3.66	3.78
assistance with visa and residence permit	3.98	4.11
assistance with application for a social security (TAJ) card	3.69	3.98
assistance with taxpayer registration (VAT identification nr)	3.77	3.97

- The measured variables can be divided into three main categories: services of the institution, accommodation quality, and questions concerning the grant/scholarship.
- Students were the most satisfied with the assistance concerning visas and residence permits, and the least satisfied with the assistance in finding accommodation.

2. Students are less satisfied with the accommodation facilities

	2016	2017
assistance of the institution in finding accommodation	3.50	3.52
payment of the accommodation allowance	3.43	3.37
conditions of dormitory	3.35	3.30
conditions of rented flat	3.35	3.37

There is a large difference between the cities (from 3.31 to 4.56).

Students are more dissatisfied with the accommodation facilities in Budapest than in other cities/towns.

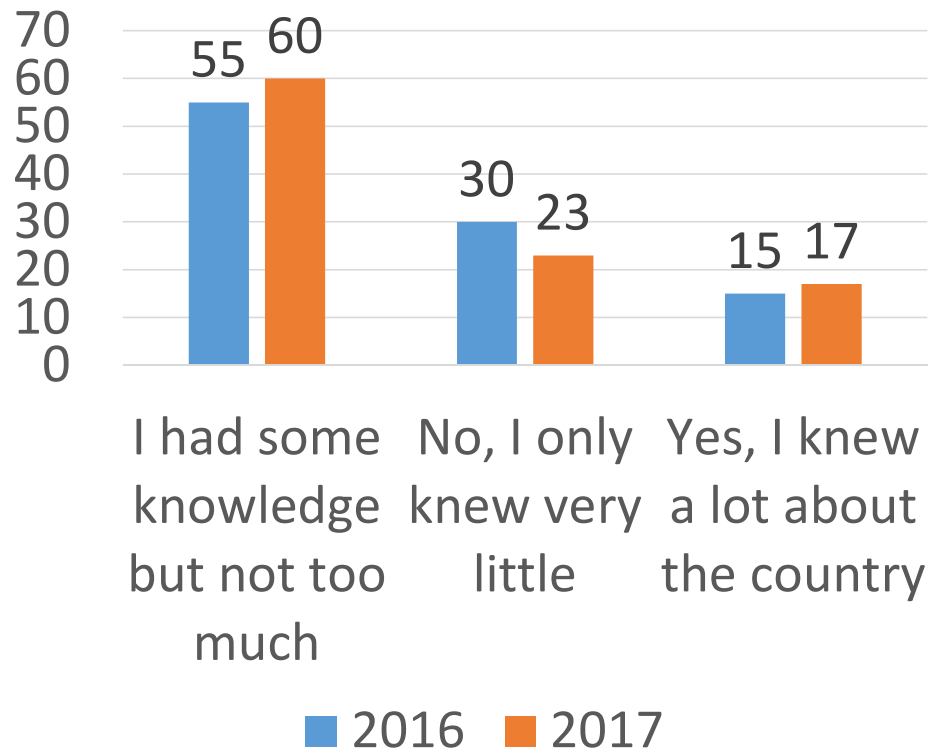
Students are satisfied with accommodation facilities in Veszprém, Dunaújváros and Kaposvár.

3. Students are somewhat satisfied with the quality of teaching

Samples (size)	SH sample mean (N=2685)	Doctoral student mean (N=444)	Undergraduate mean (N=1080)	Graduate (master) students mean (N=1139)
English knowledge of your lecturers	3.8	4.1	3.61	3.85
quality of lecture notes. teaching materials	3.83	4.02	3.76	3.81
quality of feedback provided by lecturers	3.91	4.12	3.86	3.89
support and advice you have received by your lecturers	4.02	4.23	3.93	4.04

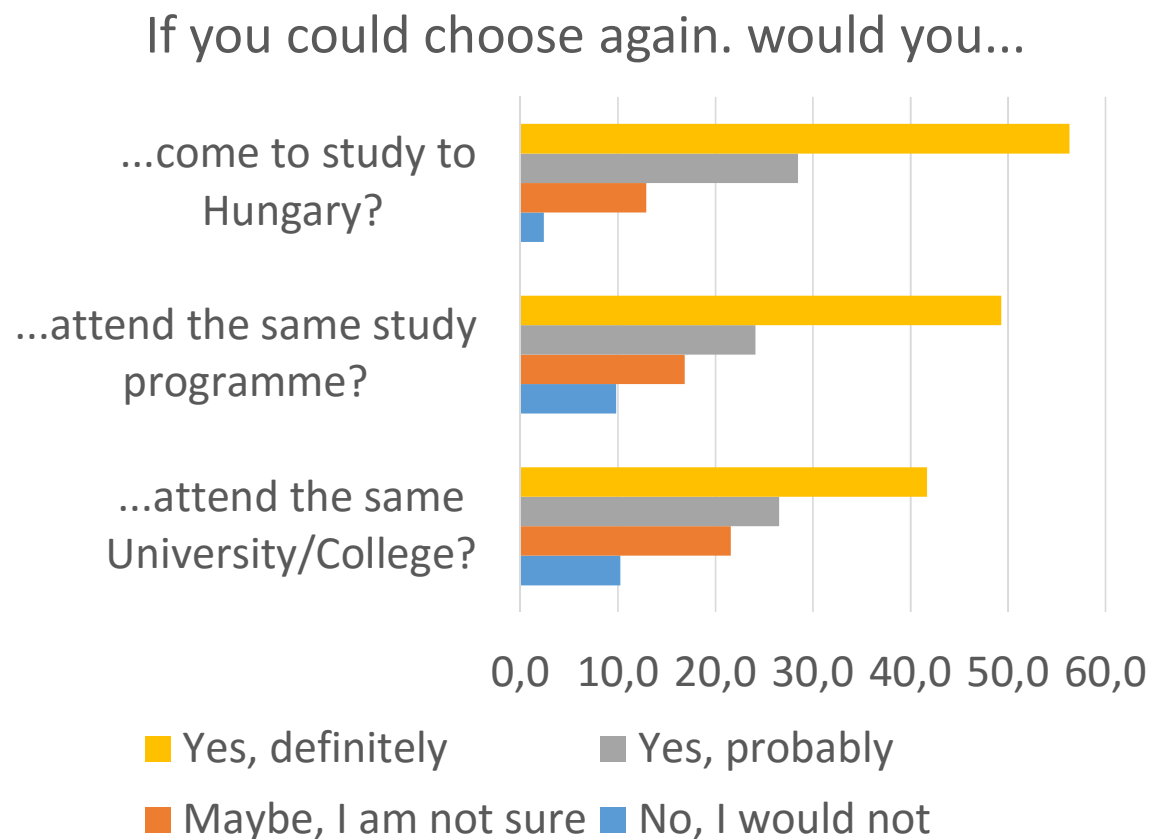
- Compared 2 years the satisfaction with the quality of teaching/learning has generally increased.
- There is difference between doctoral, undergraduate and graduate students in how they rate teaching/learning services at their universities.

4. 60 percent of SH students had had some knowledge about Hungary before they came here to study



- The rate of the students who had known very little about Hungary has decreased in the last 2 years.
- The high proportion of students who had had known a lot about Hungary have some relationship or personal engagement in Hungary. For example they have relatives here, they have friends here, or they already had visited Hungary earlier.
- 48 percent of the students who had known very little about Hungary answered that they had no special reason to come here to study.

5. A strong majority would choose Hungary and the same study program again



- In many cases, there is a significant relationship between the satisfaction with services, the evaluation of Hungary as an ideal educational destination, and the attitude to choose our country again.

In summary...

- Students are competent to rate their learning environment, their opinions cannot be questioned - the students' opinions/ratings are valid and reliable indicators.
- The Student Satisfaction Surveys offer the accurate portrayal of Stipendium Hungaricum Program.
- The surveys offer a better understanding the implementation of Stipendium Hungaricum Program.

THANK YOU FOR YOUR KIND
ATTENTION!

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